



How to access Adobe Software

1. Click on GO PSC!
(<https://www.parkdalesc.vic.edu.au/go>)
2. Select the Student software link on the top row

The screenshot shows the Parkdale Secondary College website. At the top, there is a yellow navigation bar with the text '(+61) 3 9580-6311', 'parkdalesc@education.vic.gov.au', 'Contact', 'GO PSC!', and social media icons. Below this is the main header with the school logo and navigation links: Home, Our College, Learning, Extra Curricular, International, and Enrolment. A search bar is also present. A blue arrow points to the 'GO PSC!' button in the top navigation bar. Below the header, there is a message about web print and mobility print pages, followed by links for the IT Helpdesk Team and the Department of Education privacy policy. The main content area features a grid of service icons, including Compass, Log a ticket using PSC email, Office 365 (PSC email), Teams (PSC email), Software and IT Resources (PSC email), Vivi, Library (IT/Student code), Web Print (Only at School), Mobility Print (Only at School), Clickview (PSC email), PSC Careers website, NAPLAN locked down browser, Sound Check, My wellbeing, Excel Online, Word Online, Email, Forms, FlipGrid, and OneDrive. At the bottom, there is a footer with accreditation information, social media icons, and links for Contact Us and Privacy Policy.

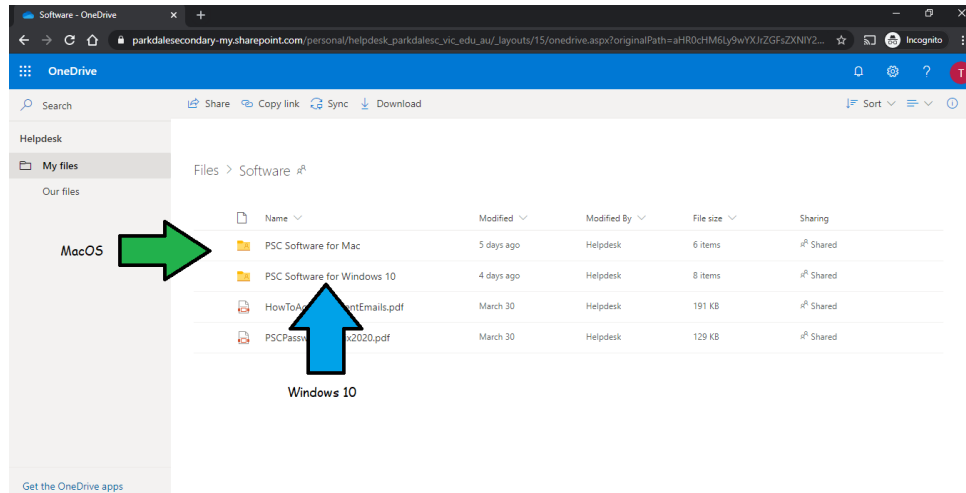
3. Type in your Parkdale email address (studentcode@parkdalesc.vic.edu.au) and Compass password.

The first screenshot shows the 'Sign in' page. It features the Parkdale logo, the text 'Sign in', and a text input field containing the email address 'BAY0001@parkdalesc.vic.edu.au'. Below the input field are links for 'Can't access your account?' and 'Sign-in options'. At the bottom, there are 'Back' and 'Next' buttons. The second screenshot shows the 'Enter password' page. It features the Parkdale logo, the email address '← BAY0001@parkdalesc.vic.edu.au', and the text 'Enter password'. Below this is a password input field with masked characters and a 'Forgot my password' link. At the bottom right, there is a 'Sign in' button.

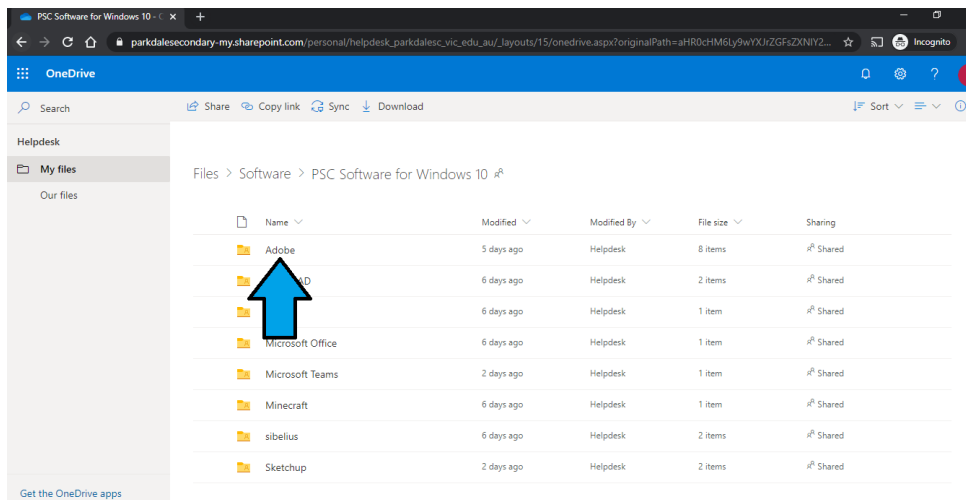
4. If you are prompted to setup your secret questions and a 2nd email address, please do so. This allows you to reset your password without having to come to IT



5. Select your Operating System

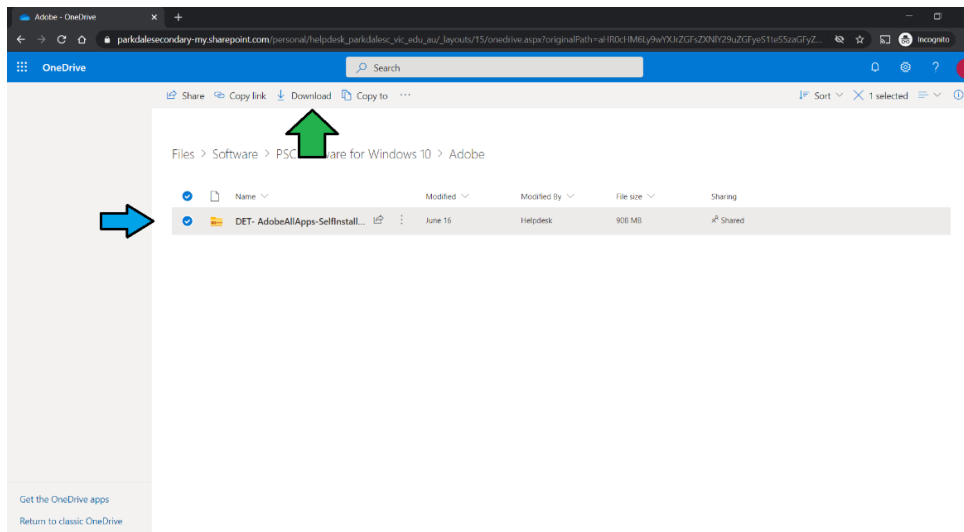


6. Select Adobe





7. You MUST run the Adobe Cleaner Tool to clean up any old installs of Adobe products on your computer. Click the below link for further information:
<https://helpx.adobe.com/au/creative-cloud/kb/cc-cleaner-tool-installation-problems.html>
8. Download the Adobe Creative Cloud Installer. Unzip this file and run the setup file within.



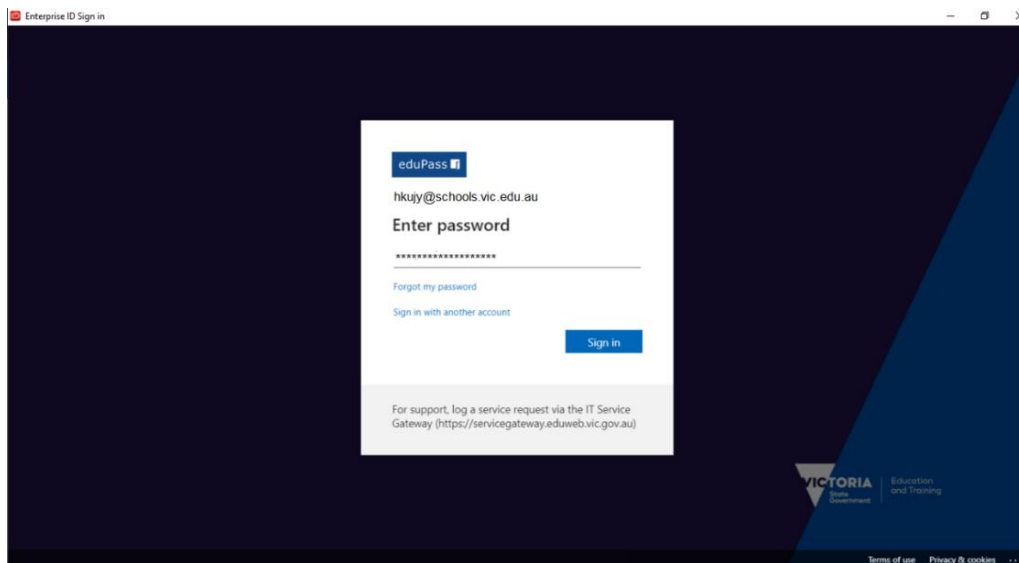
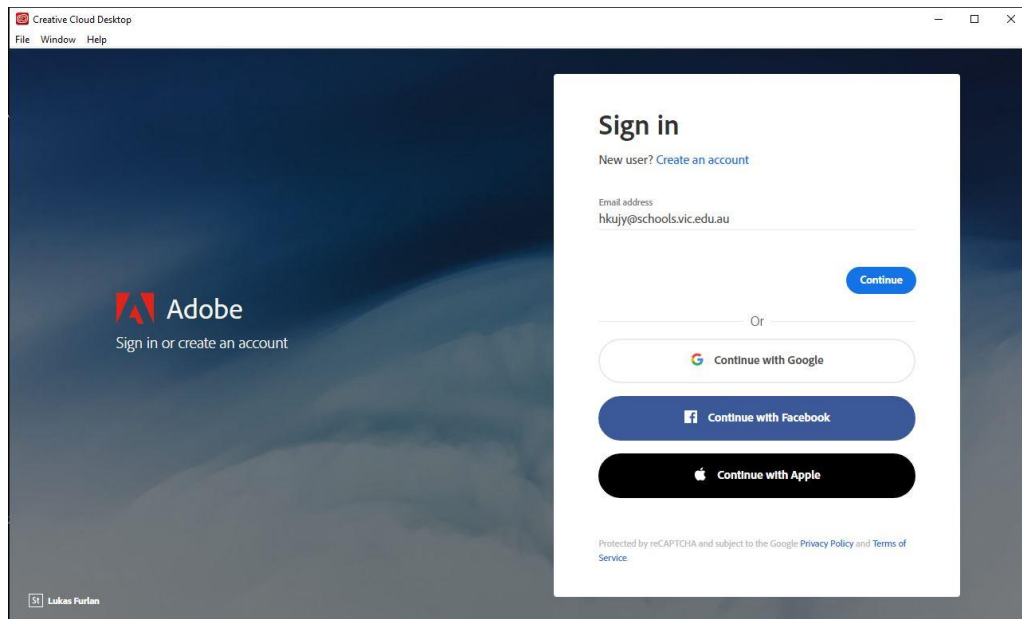


9. Once you have installed your software log in with your Department of Education details (not your Parkdale Secondary details). They will look like this:

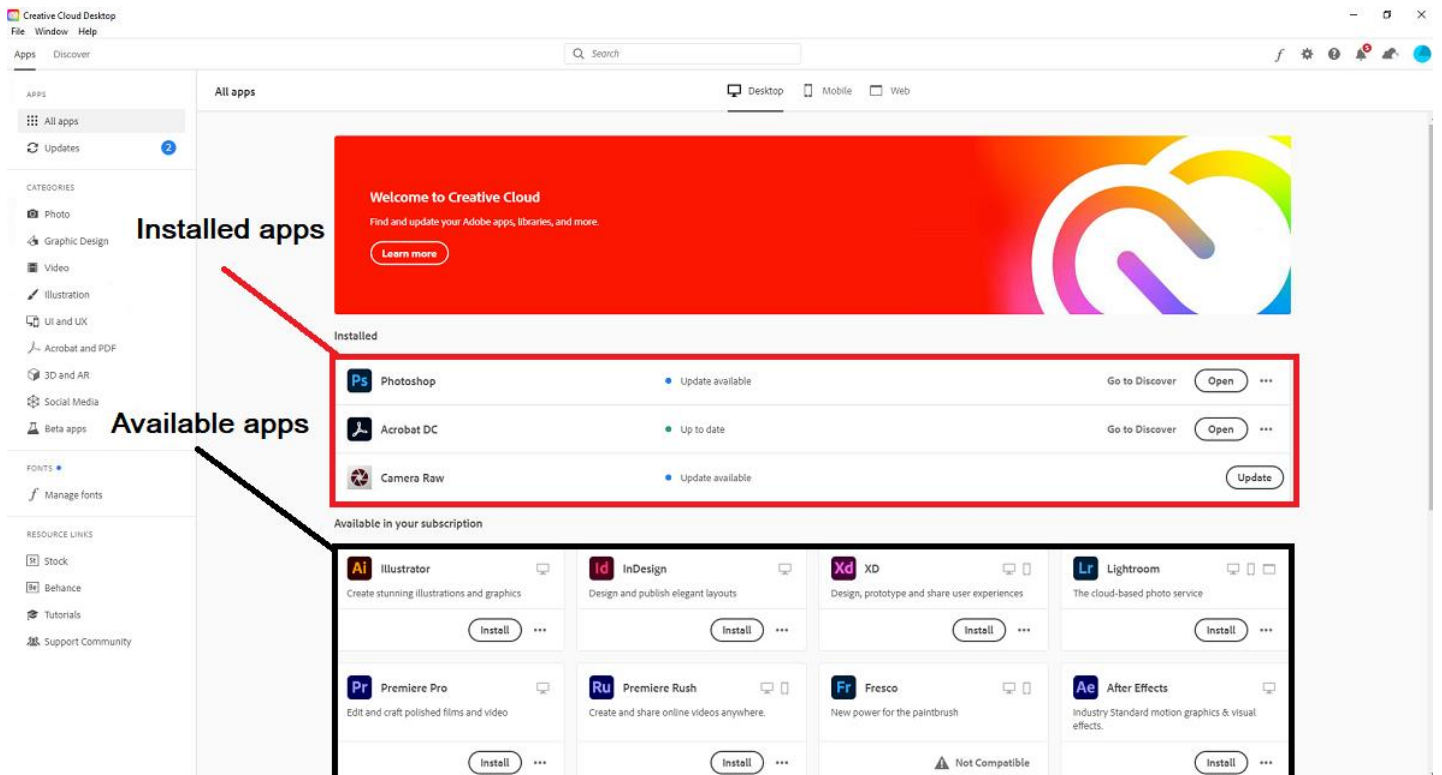
THIS IS AN EXAMPLE LOGIN ONLY, IF YOU DONT HAVE YOUR @SCHOOLS CREDENTIALS PLEASE CONTACT THE IT DEPARTMENT

Username: hkujy@schools.vic.edu.au

Password: Green100!



10. Once you are logged in you need to select the products you need:



11. If you have not received your Department of Education details, please email the helpdesk at helpdesk@parkdalesc.vic.edu.au from your student email address and the information will be texted to your parent/s or guardian/s.

PLEASE MAKE SURE YOU CLEARLY STATE WHICH PARENT TO TEXT

All you have to do is type in your @schools.vic.edu.au address and password to access the Adobe Creative cloud. Once you are in select the software you need.